



This document supersedes and replaces all previous oral or written documents, correspondence, or other communications relating to the subject matter hereof. Rev. 02 September 8, 2025

## Manufacturing Quality Standards

### Intent:

The purpose of the CountryMark Manufacturing Quality Standards (MQS) is to ensure that all piping, fittings, valves, pumps, fired heaters, PSV's, thermowells, hoses, bolting and other pressure containing components that are exposed to process chemicals installed at any CountryMark Refining and Logistics property meet or exceed quality expectations. CountryMark requires all Applicable Equipment to meet MQS guidelines to minimize risk of failure and promote a safe environment.

### Responsible Person:

It is the responsibility of person ordering the equipment to verify and ensure that the manufactures' requirements of Approval, Documentation, Acceptable Countries, etc. listed below are met.

**Applicable Equipment: Piping, fittings, valves, pumps, fired heaters, Pressure Safety Valves (PSV's), thermowells, hoses, bolting and other pressure containing components that are exposed to process chemicals.**

Any use of Applicable Equipment not meeting the CountryMark MQS specifications is unacceptable.

#### 1. Approval Guidelines

One of the following criteria must be met for an item to be accepted:

- a) Previously accepted Applicable Equipment by CountryMark Technical Services Group for a specific manufacturer.
- b) Manufacturer is in a "preferred acceptable country" outlined below, with legible approved MTR's.
- c) Manufacturer is in an "other acceptable country" outlined below with proof of current an ISO 9001 or API Q1 certification along with legible approved MTR's.

#### 2. Required Documentation

Vendor shall provide CountryMark with MTR's that are (A) legible and (B) clearly state the Origin of Manufacturing location for applicable equipment purchased by CountryMark. CountryMark forbids the use of any Applicable Equipment that does not have traceability back to its Origin of Manufacture. The return of all Applicable Equipment not meeting the MQS requirements will be returned to the vendor at their expense.

#### 3. Preferred Acceptable Countries

Acceptable Origin of Manufacture for Applicable Equipment that does not require prior written approval:

Argentina	Canada	Greece	Netherlands	Spain
Australia	Denmark	Ireland	Norway	Sweden
Austria	Finland	Italy	Portugal	Switzerland
Belgium	France	Japan	South Africa	United Kingdom
Brazil	Germany	Luxembourg	South Korea	United States

#### 4. Other Acceptable Countries

Acceptable Origin of manufacture that requires documentation proving ISO 9001 or API Q1 certification prior to the issuance of a purchase order, along with MTR's:

China	India	Mexico
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If Applicable Equipment is delivered to CountryMark without the documentation stated above, the return of materials not meeting the MQS requirements will be returned at the vendor's expense.



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## 5. **Variance Guidelines**

When Applicable Equipment is not available from (A) *Preferred Acceptable Countries* or (B) *Other Acceptable Countries*, CountryMark may make an exception through a variance request. The evaluation of each request will be on a case-by-case basis dependent on the intended use of the Applicable Equipment, product requirements, and potential risks.

Documentation of unapproved equipment must be provided within the original quotation. All information and supporting documentation must be submitted and approved by CountryMark. Any rejected equipment may be independently tested at the vendor's request and expense. Vendor may be responsible for expense of testing regardless of the results and CountryMark's decision to accept or reject the equipment.

Any CountryMark project schedule delays due to untimely variance requests could result in the disqualification of the vendor for future CountryMark orders.

### **Definitions:**

**AML:** Approved Manufacturers List.

**Approved Distributor:** An agent who has a quality control program and a published AML reviewed and approved by the CountryMark Technical Service Group.

**Distributor:** An agent who supplies Applicable Equipment to stores and other businesses that sell to consumers.

**Manufacturer:** Entity that makes Applicable Equipment through a process involving raw materials, components, or assemblies.

**MQS:** Manufacturing Quality Standards.

**Approved MTR's:** Typical MTRs will contain the material type, heat number, any testing performed, manufacturer, and origin of melt at a minimum.

**Origin of Manufacture:** Where Applicable Equipment is manufactured, inspected, and tested.

**Origin of Melt:** Not a consideration provided the Manufacture meets the Acceptable or Preferred country requirements.